

Our Appointment Policy is stringent for reasons we would like you to understand...

We are all affected by the costs of healthcare delivery, whether in a dental or physician's office. It is our daily effort to keep costs down which are under our control.

When we reserve time for a patient's procedures, that amount of time is devoted exclusively for that patient. When patients do not show for appointments the costs of maintaining the office rise accordingly. This valuable time could have been made available to another patient.

In fairness to all patients, and to our team, we ask that patients be responsible about making and keeping reserved appointment times by giving **at least two business days** notice if any scheduling changes are required. We understand that some situations are unforeseeable. Therefore, a **\$100 per scheduled appointment** failure fee will not be implemented unless a second failure occurs. All failures thereafter will also incur a fee of \$100.

We hope you understand that this policy is in place for the purpose of keeping costs down for all patients. We hope you will be sensitive to the time of our team as we strive to provide individualized, personalized, quality care for each of our patients.

Please, once you have made an appointment, check your calendar to make sure you have no work or personal scheduling conflicts with the date and time we have reserved for you. In return, we will go to any length to be sure that we see you on time, keep appointments to a minimum, and get you on your way in a timely manner.

Together we can manage this major and controllable factor of health care cost.

Maria Vasilakis, DMD and team

Patient Signature